C3 AI Awarded Patent for AI Agents

October 31, 2024

Encompasses Cutting-Edge Agent-Based Generative AI

REDWOOD CITY, Calif.--(BUSINESS WIRE)--Oct. 31, 2024-- C3 AI (NYSE: AI), the leading Enterprise AI software provider, today announced the issuance of a new U.S. patent (US 12,111,859) for its advanced AI agent generative AI technology. This patent reinforces C3 AI's commitment to innovation and its leadership in generative AI.

The patent details a sophisticated system and method for managing multiple AI agents to orchestrate actions using multimodal foundation models. The C3 Generative AI architecture orchestrates AI agents, tools, and smaller machine-learning models to retrieve information across both structured and unstructured data, reason on information, take actions, produce natural language summaries, and identify actionable insights.

Key Patented Technology:

- **AI Orchestrator:** An AI orchestrator coordinates multiple AI agents, invokes specialized machine-learning models or other tools, and handles diverse data types and tasks.
- **Autonomy:** Designed to be autonomous, meaning the AI agents can operate independently to perform tasks across various business functions like sales, service, marketing, and commerce. AI agents can be fully customized to fit the specific needs of any industry or business process, using tools that are already familiar to programmers and data scientists.
- **Multimodal Model Integration:** The system integrates advanced multimodal models to break down inputs into a series of instructions for different agents.
- **Natural Language Summarization:** The technology generates comprehensive summaries from varied data sources, significantly improving decision making.
- **Traceability and Security:** C3 Generative AI agents provide full traceability to sources, comprehensive enterprise access controls, high security, minimal hallucinations, and are LLM agnostic.

"This award marks a significant milestone in our mission to lead the industry in state-of-the-art Enterprise AI solutions," said Thomas M. Siebel, primary inventor of this patent, and CEO, C3 AI. "This innovation fundamentally changes the nature of the human computer interface in Enterprise AI applications across all domains: supply chain optimization, predictive maintenance, process optimization, defense, intelligence, AML detection, CRM, you name it."

According to The Forrester Wave™: AI/ML Platforms, Q3 2024, "C3 AI offers an AI future to enterprises. C3 AI thinks big because it's led by big thinkers."

As the original native Enterprise AI company, C3 AI continues to lead the way in fundamental innovation for Enterprise AI, offering a suite of products that empower organizations to harness the full potential of their data. With this latest patent, C3 AI reaffirms its commitment to pioneering foundational advancements in enterprise and generative AI.

For more information about C3 AI and its patented technologies, please visit www.c3.ai.

About C3.ai, Inc.

C3 AI is the Enterprise AI application software company. C3 AI delivers a family of fully integrated products including the C3 AI Platform, an end-to-end platform for developing, deploying, and operating enterprise AI applications, C3 AI applications, a portfolio of industry-specific SaaS enterprise AI applications that enable the digital transformation of organizations globally, and C3 Generative AI, a suite of domain-specific generative AI offerings for the enterprise.

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C3 AI Public Relations
Edelman
Lisa Kennedy
415-914-8336
pr@c3.ai

Investor Relations
ir@c3.ai

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